

## ***The U.S. Repatriation Program Welcomes You Home***

### **Video Transcript: English Version**

The U.S. Repatriation Program helps U.S. citizens and their families get settled after they return to the United States from another country. Once you are in the United States, this Program may assist you if you do not have enough money, are sick, or needed to escape a war or other threats in another country. The Program is led by the Office of Human Services Emergency Preparedness and Response, or OHSEPR, which is part of the United States Department of Health and Human Services' Administration for Children and Families.

To be eligible for this Program, you need to be 1) an American citizen, or a dependent of one, such as a child, 2) you must be referred to the Program by the U.S. Department of State, and 3) you must be without available resources.

We understand the circumstances that have led to your return to the United States are not easy. If you are eligible for the Program, we offer temporary assistance up to 90 days. This could include things like a place to stay temporarily, money, medical care, counseling, child care, and help getting things like clothes or a state-issued ID.

When you arrive in the United States, a case manager will meet you at the airport and give you information about the Program. The case manager can help you fill out any of the required Program forms you have to complete. Your case manager can also help you apply for federal and state benefits that you might be eligible for, such as food stamps, long-term housing, cash assistance, and health insurance.

Your case will be closed after 90 days. If you need help after 90 days, you can ask for your case to be extended.

It's important to know that the assistance is a loan. You must pay back the cost of the services you receive through the Program. Participation in the program is voluntary. You don't have to participate or accept any services if you are not interested.

Once your case is closed, you will receive a bill and have 30 days to pay your loan. We understand that it might be challenging to pay right away. If you can't pay your loan, you can apply to have your loan forgiven or deferred. There are forms that you will need to complete to make these requests and your case manager can help you fill them out. OHSEPR makes the final decision for these requests.

If you need assistance after returning to the United States, OHSEPR can help with the last mile home!